

# Distributed Multimodality in the W3C Multimodal Architecture

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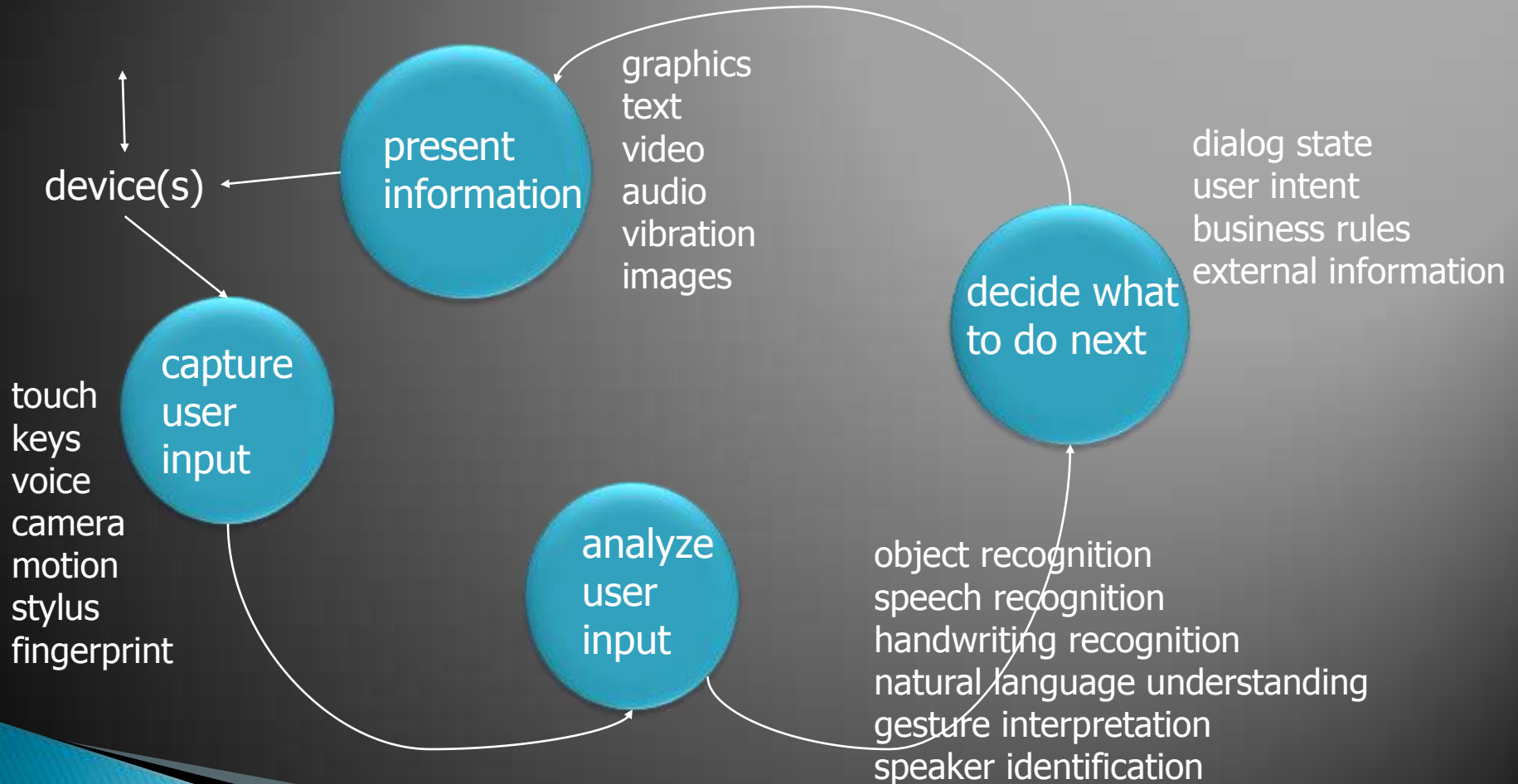
Conversational Technologies

Chair, W3C Multimodal Interaction Working Group

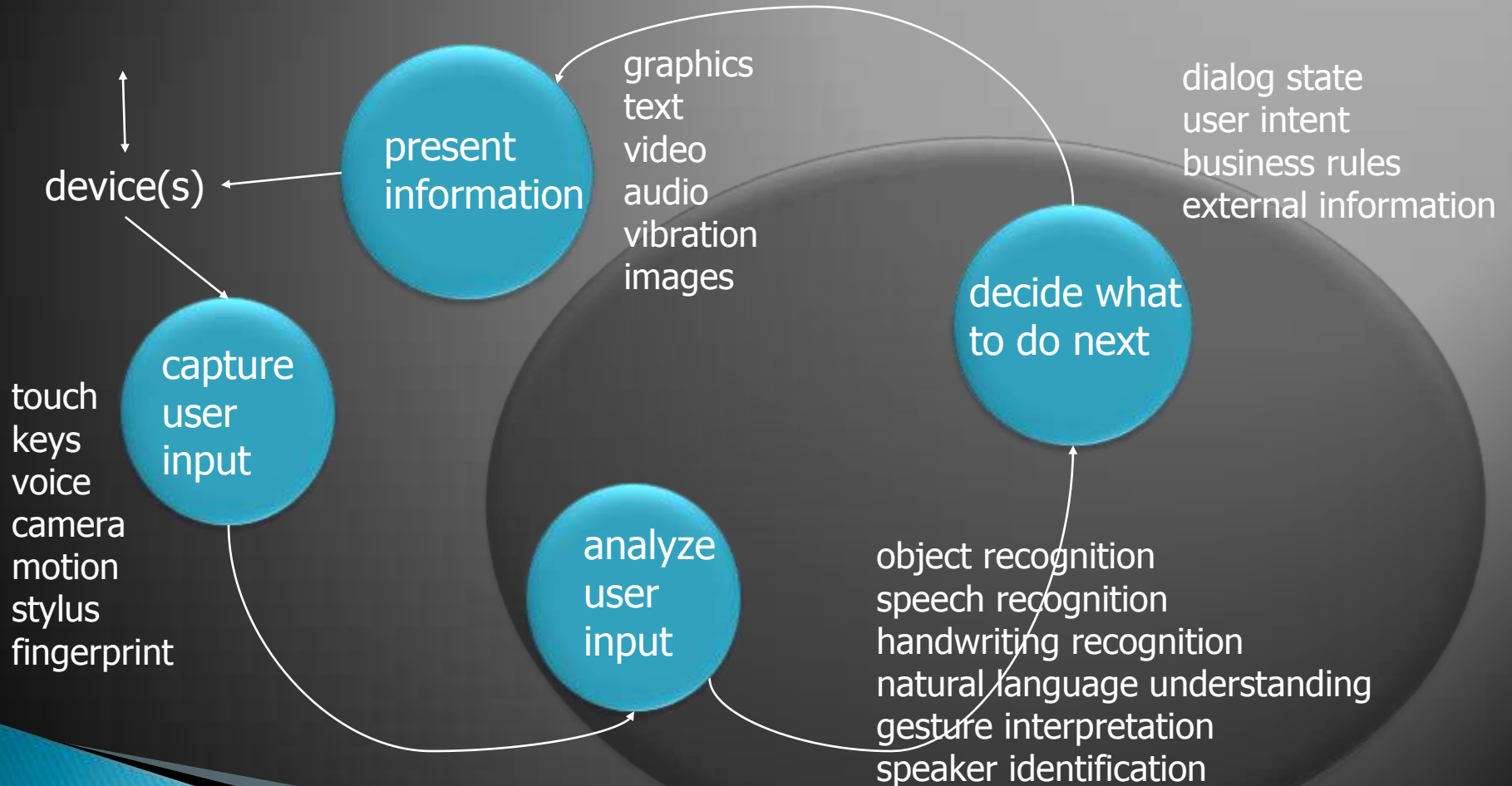
# Making Multimodality Happen

- ▶ What does an application do?
- ▶ present information to user
- ▶ capture user input
- ▶ analyze user intent
- ▶ decide on next steps

# Components of a Multimodal Application



# Components of a Multimodal Application



# Where are Components?

- ▶ Must be local
  - capture – mouse, touchscreen, voice
  - presentation – video, audio, images
- ▶ Could be distributed
  - analysis
  - decision-making
  - infrequently used
  - resource-intensive
  - need maintenance
  - external information

# Candidates for Distributed Components

- ▶ resource-intensive
- ▶ require maintenance and updates
- ▶ infrequently used
- ▶ require access to external resources

# Candidates for local components

- ▶ interact directly with the user
- ▶ may be used off-line

# Why distributed model?

- ▶ support for thin clients with limited processing resources
- ▶ fewer client requirements – just sensors, presenters and connectivity – make application more device-independent





# W3C Multimodal Architecture

- ▶ Modality Components encapsulate modality functions
- ▶ Interaction Manager coordinates interaction among components to perform an application
- ▶ Communication is based on Life Cycle Events with EMMA representing user inputs

# How does the MMI Architecture support distribution?

- ▶ Standards-based modality components can be located locally or remotely
- ▶ Anyone can develop components and make them available as a general resource on the web
  - Speech recognition, text to speech or natural language processing for a language with relatively few speakers
  - Developers can be assured that their components will work as part of others' systems
- ▶ Communication via standard protocols, such as HTTP

# Example: startRequest event

- ▶ Sent by the Interaction Manager to start a component running
- ▶ The modality component is just referenced by a URI, so it can be anywhere
- ▶ The markup that it will run is also referenced by a URI

# startRequest

```
<mmi:mmi xmlns:mmi="http://www.w3.org/2008/04/mmi-arch"
  version="1.0">
  <mmi:startRequest source="IM-URI" target="MC-URI"
    context="URI-1" requestID="request-1">
    <mmi:contentURL href="someContentURI" max-age=""
      fetchtimeout="1s"/>
  </mmi:startRequest>
</mmi:mmi>
```



# Example: doneNotification

- ▶ Sent by a component with EMMA results when it's finished processing



# doneNotification with EMMA

```
<mmi:mmi xmlns:mmi="http://www.w3.org/2008/04/mmi-arch"
version="1.0" xmlns:emma="http://www.w3.org/2003/04/emma">
  <mmi:doneNotification source="someURI"
target="someOtherURI" context="someURI" status="success" requestID="request-1" >
    <mmi:data>
      <emma:emma version="1.0">
        <emma:interpretation id="int1"
emma:medium="acoustic"
emma:confidence=".75"
emma:mode="voice"
emma:tokens="flights from boston to denver">
          <origin>Boston</origin>
          <destination>Denver</destination>
        </emma:interpretation>
      </emma:emma>
    </mmi:data>
  </mmi:doneNotification>
</mmi:mmi>
```



# Wheel reinvention in speech API's

Many speech API's exist or have been proposed, some standard and some proprietary

- Sun JSAPI 1.0 and 2.0
- IETF MRCP
- W3C VoiceXML
- Microsoft SAPI
- ATT Speech Mashup
- X+V
- SALT
- MIT WAMI
- Chant SpeechKit
- Nuance Dragon SDK



# Commonalities

- ▶ Setting properties (timeouts, confidence thresholds, grammar, etc.)
  - ▶ Starting and stopping
  - ▶ Getting results
  - ▶ Communicating with calling programs
- MMI Architecture addresses all of these except setting properties, because that's modality-specific





# Summary

- ▶ Distributed modality processing can simplify applications
  - support for thin clients
  - maintenance of grammars and UI is simplified
  - processing resources are more available in the cloud
- ▶ The MMI Architecture supports distribution by
  - providing a standard way to reference remote or local modality resources
  - Standard API's encourage developers to make a variety of modality resources available



# More Information

- ▶ W3C Multimodal Architecture
- ▶ <http://www.w3.org/TR/mmi-arch/>
- ▶ EMMA